

सत्यमेव  
जयते

भारतीय रेल परिवहन प्रबन्धन संस्थान  
भारत सरकार – रेल मन्त्रालय

*Indian Railways Institute of Transport Management*  
(Government of India – Ministry of Railways)



No. 2017/IRITM/Workshop/RTI/63

Dt : 30-03-2017

To,

**General Manager**

C. Rly./Mumbai, E. Rly./Kolkata, E.C. Rly./Hajipur, ECo. Rly./Bhubaneswar, N. Rly./ New Delhi, N.C. Rly./Allahabad, N.E. Rly./Gorakhpur, N.F. Rly./Maligaon, N.W. Rly./Jaipur, S.Rly./Chennai, S.C. Rly./Secunderabad, S.E. Rly./Kolkata, S.E.C. Rly./Bilaspur, S.W. Rly./Hubli, W. Rly./Mumbai, W.C. Rly./Jabalpur, Kolkata Metro

**Sub: Nomination of officers for training programme on "Right to Information & Social Media management" (April 24 to 26, 2017)**

Indian Railways Institute of Transport Management, Lucknow is organizing a three-day training programme on "**Right to Information and Social Media management**" from **April 24 to 26, 2017**.

The RTI Act, 2005 even after a decade of intensive use and discussions continues to be somewhat a complicated preposition for many public departments. The difficulties encountered include questions whether certain information can be divulged or not and what actually constitutes 'Information'. The first objective of this training programme is to update our officers working as CPIOs/Appellate Authorities as well as custodians of information on the effective handling of TI queries.

Over the recent years Social Media communication have turned out to be a widely used, highly visible and often very effective platform for receiving and resolving public grievances, giving relevant information to public and even mobilizing support for government programmes. However, as of yet, very few Government platforms are available which give some sort of guidance and support on 'what to do' and more importantly 'what NOT to do' by public servants using social media as part of their work. As the second objective of this programme, IRITM hopes to satisfy this sorely felt need through a series of enlightening sessions by experts in this field.


The classes by eminent experts and practitioners will include rich background building, experience sharing, tips and doubt clearing and open sessions.

Each railway may nominate 2 to 3 officers currently managing duties of CPIO, Appellate authority, PRO and officers managing social media in Zonal railways and Divisions.

Officers participating in the workshop are requested to bring with them their Laptops.

Names of nominated officers may be communicated to IRITM with their **CUG numbers & email addresses** by Wednesday, **April 19, 2017** through fax at 0522-2451341/2451940 or email at [ipr.iritm@gmail.com](mailto:ipr.iritm@gmail.com).

Programme details are also available on IRITM website [www.iritm.indianrailways.gov.in](http://www.iritm.indianrailways.gov.in).

  
(J. Vinayan) 30/03/17  
Sr. Professor/IRITM

