



सत्यमेव जयते

भारतीय रेल परिवहन प्रबन्धन संस्थान  
भारत सरकार – रेल मंत्रालय  
**INDIAN RAILWAY INSTITUTE OF TRANSPORT MANAGEMENT**  
Government of India – Ministry of Railways



वयं राष्ट्रे जागृयाम

Campus: Hardoi By-Pass Road, P.O. Manak Nagar, Lucknow-226011  
0522-2451940, 0522-2451964, Fax 0522-2451940

**Revised Notice :**  
**Programme on Claims and Railway Claims Tribunal**

No.IRITM-TRG/RCT/02-17/61

Dt : 09.08.17

To,

**General Managers,**

**C/- Chief Commercial Managers, Chief Security Commissioner & Chief Personnel Officers**

C. Rly./Mumbai, E. Rly./Kolkata, E.C. Rly./Hajipur, ECo. Rly./Bhubaneshwar, N. Rly./ New Delhi, N.C. Rly./Allahabad, N.E. Rly./Gorakhpur, N.F. Rly./Maligaon N.W. Rly./Jaipur, S.Rly./Chennai, S.C. Rly./Secunderabad, S.E. Rly./Kolkata, S.E.C. Rly./Bilaspur, S.W. Rly./Hubli, W. Rly./Mumbai, W.C. Rly./Jabalpur, Metro Railway/Kolkata, Registrar/RCT/Delhi.  
C/- AM (Comm.), Railway Board.

**Sub: Nomination of Officers for Five (05) days workshop on Claims & Railway Claims Tribunal.**

IRITM is organizing a five (05) days workshop on **Claims & Railway Claims Tribunal** starting from 21.08.17 to 25.08.17 to sensitize the Traffic and Security officers towards Railway's liability as a carrier and to make them understand the perspective of Rail users as well. The Course aims to train in stream lining the various processes involved in order to expedite in a targeted manner settlement of claims. It is an effort to train officers to put in place instruments to detect fraudulent claims on the one hand and also to clear all hassles in the way of genuine claims.

You are requested to nominate officers for the above mentioned workshop. Relevant details of the nominated officers e.g. name, designation, mobile no. email id may kindly be sent by 11<sup>th</sup> August., 2017 positively to [sdm.iritm@gmail.com](mailto:sdm.iritm@gmail.com)

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| 1. Officers for which the course is designed: | Junior Scale to Senior Administrative Grade |
| 2. Duration:                                  | 21.08.17 to 25.08.17 (five days) at IRITM   |
| 3. Course Director:                           | Dr. Veena K. Verma, Professor (DM)          |
| 4. Course Associate:                          | Shri Ashwani K. Srivastava                  |
| 5. No. of Officers to be nominated:           | Minimum four (04) from each zone            |
| 6. Training schedule:                         | 9.30 hrs to 16.00 hrs                       |

As an extension to this course, officers who are interested in doing project work or in preparing case studies may be nominated for the course to IRITM for 6 weeks. They will attend the above course in the **first week i.e. from August 21 to August 25, 2017** at IRITM, Lucknow, go for field visits for data collection for the next four weeks (i.e. from **August 28 to September 22, 2017**) and return to IRITM in the 6<sup>th</sup> week (i.e. **September 25 to September 29, 2017**) for finalizing and submitting their project reports.

You are requested to nominate officers for the above one week course as well as for project/case studies work and communicate the same with their contact numbers and e-mail address. For the purpose of TA claims officers doing projects/case studies will be based at IRITM only in the **first week (i.e. August 21 to August 25, 2017)** and in the **6<sup>th</sup> week (i.e. September 25 to September 29, 2017)**. In the intervening period of four weeks, officers desiring field visits for data collection shall take permission from their controlling officers. Annexure to this letter may be given to the nominated officers for easy scheduling of their program.

The programme details are also available on the IRITM Website i.e., [iritm.indianrailways.gov.in](http://iritm.indianrailways.gov.in)

9.8.2017  
(A P Singh)  
Director

DA : Essential Information

