



सत्यमेव जयते



वयं राष्ट्रे जागृत्याम

INDIAN RAILWAYS INSTITUTE OF TRANSPORT MANAGEMENT

भारतीय रेल परिवहन प्रबन्धन संस्थान

MINISTRY OF RAILWAYS, GOVERNMENT OF INDIA

भारत सरकार – रेल मन्त्रालय

No.IRITM-TRG/RCT/02-17/61

Dt : 27.09.17

Special Course
on
Claims & Railway Claims Tribunal

To,

General Managers,

C/- Chief Commercial Managers, Chief Security Commissioner & Chief Personnel Officers

C. Rly./Mumbai, E. Rly./Kolkata, E.C. Rly./Hajipur, ECo. Rly./Bhubaneshwar, N. Rly./ New Delhi, N.C. Rly./Allahabad, N.E. Rly./Gorakhpur, N.F. Rly./Maligaon N.W. Rly./Jaipur, S.Rly./Chennai, S.C. Rly./Secunderabad, S.E. Rly./Kolkata, S.E.C. Rly./Bilaspur, S.W. Rly./Hubli, W. Rly./Mumbai, W.C. Rly./Jabalpur, Metro Railway/Kolkata.
C/- AM (Comml.), Railway Board. Registrar/RCT/Delhi.

Sub: Nomination of Officers for Five (05) day Course on Claims & Railway Claims Tribunal.


IRITM is organizing a Five (05) day Course on **Claims & Railway Claims Tribunal** starting from 30.10.17 to 03.11.17 to sensitize the Traffic, Railway Claims Tribunal and Security officers towards Railway's liability as a carrier and to make them understand the perspective of Rail users as well. The Course aims to train in streamlining the various processes involved in order to expedite settlement of claims in a targeted manner. It is an effort to train officers to put in place instruments to detect fraudulent claims on the one hand and also to clear all hassles in the way of genuine claims.

You are requested to nominate officers for the above mentioned workshop. Relevant details of the nominated officers e.g. name, designation, mobile no. email id may kindly be sent by 20th October. 2017 positively to sdm.iritm@gmail.com

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| 1. Officers for which the course is designed: | Junior Scale to Senior Administrative Grade |
| 2. Duration: | 30.10.17 to 03.11.17 (Five days) at IRITM |
| 3. Course Director: | Smt. Neelima Singh, Professor (DM) |
| 4. Course Associate: | Shri Ashwani K. Srivastava |
| 5. No. of Officers to be nominated: | Minimum four (04) from each zone |
| 6. Training schedule: | 9.30 hrs to 18.00 hrs |

As an extension to this course, officers who are interested in doing project work or in preparing case studies may be nominated for the course to IRITM for 6 weeks. They will attend the above course in **First week (i.e. from Oct. 30 to Nov. 03, 2017)** at IRITM, Lucknow, go for field visits for data collection for the next four weeks **(i.e. from Nov. 6 to Dec. 01, 2017)** and return to IRITM in the **6th week (i.e. from Dec.4 to Dec. 8, 2017)**

The Course details are also available on the IRITM Website i.e., iritm.indianrailways.gov.in


27.9.2017

(A.P.Singh)
Director

